

COURSE REFERENCE CODE

DWC (Dealing with Confrontation)

COURSE OVERVIEW

A private investigator's duty is far from the responsibilities of a security guard, close protection operative, or law enforcement professional. The role of the private sector investigator is, most of the time, deskbound, covert, or discreet. These characteristics in themselves will remove the likelihood of a confrontation, or being put in situations where there is a risk of physical confrontation. However, where an investigator does face a challenging situation, or a hostile or anxious individual, then there are certain techniques that can assist in reducing the risk of force being encountered or used.

In this module the student will be taught how to identify a potential threat and how best to respond in order to remove themselves from a confrontational situation without having to resort to, or be subjected to, force.

COURSE OBJECTIVES

In this module the student will be exposed to a number of issues relating to confrontation, including:

- Legal implications for private investigators regarding the use of force;
- Identifying signs of potential confrontation;
- Identifying physical and verbal behaviour;
- Tactics to diffuse confrontation;
- Developing an exit strategy; and
- Basic self-defence techniques.

METHOD OF INSTRUCTION

The aim of this module is to demonstrate the most effective approach towards conflict recognition and avoidance. Instruction will comprise classroom and practical demonstrations, as well as student evaluation exercises via a variety of scenarios that will be assessed by our trainers.

On conclusion of the module participants will receive a comprehensive set of student notes and certificate of completion.

COURSE DURATION

½-day module

COURSE VALUE

This module will be of value to both experienced and new investigators who have not received any previous formal training in the subject of dealing with confrontation. Additionally, HR professionals and others who have to conduct disciplinary interviews during the course of their work would also benefit.